

PRIVACY POLICY

Our contact details

Name: Dorset Treeworx Ltd
Address: 24 Reforne, Portland, Dorset DT5 2AL
Tel: 01305 821897
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Dorset Treeworx Ltd is committed to protect the privacy of individuals who visit our website and who make use of the online facilities at www.dorsettreeworx.co.uk

This Privacy Policy covers Dorset Treeworx Ltd's use of personal data collected from you when you use www.dorsettreeworx.co.uk online, by phone or messaging services.

1. Data Controller

The Data Controller of this website is Dorset Treeworx Ltd. Our office is situated at 24 Reforne, Portland, Dorset DT5 2AL

2. Personal Data collected from you and how it is processed

When using our website's online facilities, you may be required to provide personal data. Personal data in this Privacy Policy means information that specifically identifies you as an individual or is capable of doing so. This includes, but is not limited to, a first and last name, a home address, an email address and other relevant contact information. Personal data is collected from you when you register to use our services, make bookings, submit a customer review, apply for a job or enter into correspondence with us. We use personal data collected from you for the following purposes:

- * To respond to an enquiry made by you
- * Provide an estimate/quotation of work for a given premises
- * When accepting payment for services.

3. Third Parties

Your information is only accessible to third parties to help us manage our business, such as our Accountant, Tree Officers (if permission needs requesting) or other contractors sub contracted in to carry out services which you have requested.

Please be assured that the above parties will not contact you unless you inform them it is acceptable. We will never share sensitive information or your payment details.

We will ensure that all information supplied is held securely in accordance with the Data Protection Act. Your personal information will be held on file for as long as you use our services or request that such information be deleted.

4. Access to your personal information

You are entitled to view, amend or delete the personal information that we hold. Email your request to our Data Protection Officer, Carl Perrin at dorsettreeworx@live.co.uk. We will action this request for you as soon as possible.

5. Changes to this Privacy Policy

This Privacy Policy will be updated annually.
16/01/2021